



Door Servicing Frequency

As with any mechanical product, industrial and commercial doors will benefit from regular servicing and maintenance. Regular servicing of the product will be a condition of the warranty. The following guidelines offer broad recommendations as to the frequency of these.

It should be noted that the optimum frequency can only be assessed on a door by door basis, taking into account size, age, exposure, cyclic usage, brand and model, current condition and history. This usually requires some degree of estimation.

Regular and timely servicing will improve reliability and, most importantly, safety to users and the public.

WEEKLY INSPECTION. Usually by the owner or operator.

Ensure the door is isolated from the power before inspecting the door mechanism.

Look for signs of damage,

Dislodged components or metal shavings on the floor,

Listen for unusual noises,

Check for rust deterioration,

Check smoothness of operation,

Does the door keep lowering when the down button is no longer pressed?

Check for irregular movement of gearing and other mechanisms.

When the door stops is it in the fully open or fully closed position?

Check the door mountings are secure to the wall.

Do Powdercoat finishes require cleaning?

If any of these checks identify an issue, contact a service agent. Lock out the door if safety could be compromised.

ANNUAL SERVICING.

Recommended minimum for doors in factories, warehouses, commercial and retail premises where the door is operated infrequently.

6 MONTHLY SERVICING. (RECOMMENDED)

Where reliability is essential to the business, and for doors in harsh environments. Doors operated by swipe cards, proximity readers, induction loops, or by members of the public, should have a 6 monthly service.

3 MONTHLY SERVICING.

As for 6 monthly but if the door usage is high (say exceeding 50 cycles per day), consult an experienced service agent.

CRITICAL APPLICATIONS AND CUSTOM DESIGNED DOORS.

Doors for emergency services, public access or egress, environmental control e.g. MAF/hygiene, temperature etc, or high security, and doors for unusual applications, should be individually assessed by an experienced service agent. Specialised custom designed doors should be inspected by Metalbilt.

Details of service inspection sheets are available from Metalbilt Doors.